

## RETURNS AND CLAIMS

Please contact Customer Service first so that all important details can be briefly discussed.

### Contact:

Company Name: \_\_\_\_\_

Street, No.: \_\_\_\_\_

Postal Code: \_\_\_\_\_

City Country: \_\_\_\_\_

Customer number: \_\_\_\_\_

Delivery note no.: \_\_\_\_\_

EUROPA  
SKYLOTEC GmbH Service-Center  
Im Mühlengrund 5  
56566 Neuwied  
Fon: +49 (0)2631 · 9680-0  
Email: service@skylootec.de

### Contact person:

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

E-Mail: \_\_\_\_\_

### Product:

Article number: \_\_\_\_\_

QSDSG-number\*: \_\_\_\_\_

Serial number: \_\_\_\_\_

Quantity: \_\_\_\_\_

\* you will get the reference number from the customer service

### Reason for return:

### Failure description:

- Complaint
- Wrong delivery
- Wrong order

### What should happen?

- Substitute delivery
- Crediting

\_\_\_\_\_  
Date and signature

Please enclose this form  
to the shipment.

